Dear Pilgrim,

Thank you for downloading our pilgrimage brochure.

As a family run business, we have been organising pilgrimages for over 40 years to worldwide Holy Shrines. We have the expertise and knowledge to provide the best possible service to meet the requirements and expectations of our valued customers. We pride ourselves on offering a premier class service to everybody that travels with us, be it individually or in a group.

Our website, www.tangney-tours.com features all the pilgrimages listed in this brochure and many more. For the latest information, please visit our site from your computer or mobile device.

Bookings can be made through our website as well, so register your details by selecting the specific tour.

We are members of AITO as well as being bonded members of ABTA and we hold an ATOL license issued by the UK government, so you can be assured your booking and money is protected and safe with us.

Please contact one of our experienced team members and let us help you find your perfect pilgrimage.

Yours sincerely,

Nicholas Tangney
PILGRIMAGES

LOURDES
THE HOLY LAND
FATIMA
ROME
SAN GIOVANNI

SANTIAGO DE COMPOSTELA
ASSISI
POLAND
OBERAMMERGAU
LISIEUX
DEAR PILGRIMS

As a family run business, we have been organising pilgrimages for over 40 years to worldwide Holy Shrines. We have the expertise and knowledge to provide the best possible service to meet the requirements and expectations of our valued customers. We pride ourselves on offering a premier class service to everybody that travels with us, be it individually or in a group.

All our destinations are regularly visited by our team to ensure they meet our rigorous standards. To ensure you are looked after, a courier and/or local representative or Spiritual Leader will accompany you throughout your pilgrimage. A detailed itinerary for all destinations is also provided.

Our website, www.tangney-tours.com features all the pilgrimages listed in this brochure and many more. For the latest information, please visit our site from your computer or mobile device. We are members of AITO as well as being bonded members of ABTA and we hold an ATOL license issued by the UK government, so your booking and money is protected and 100% safe with us.

You can always be assured that Tangney Tours are with you every step of the way on your pilgrimage and we look forward to looking after you.

Therefore, please contact one of our experienced team members and let us help you find your perfect pilgrimage.

Yours sincerely,

Nicholas, John & all the Team

WHY PILGRIMS TRAVEL WITH TANGNEY TOURS

• Full spiritual itinerary for all DESTINATIONS
• Over 40 years of pilgrimage EXPERIENCE

• Pilgrimages with 100% financial PROTECTION
• A dedicated, knowledgeable & CARING TEAM
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+44 (0)1732 886666
sales@tangney-tours.com
www.tangney-tours.com

LOURDES OFFICE
Hotel Beau Site
lourdes@tangney-tours.com

Tangney Tours is a member of the Association of Independent Tour Operators. The Association represents Britain’s leading independent tour operators and encourages high standards of quality and service. This company abides by the Association’s Code of Conduct and adheres to the AITO Quality Charter which can be viewed on www.aito.com. Visit the website to find out more about the Association or call 020 8744 9280.

The Association of British Travel Agents, ABTA, stands for expertise, reliability and fairness. These qualities are core to us and by being members; it ensures that you can remain confident in the pilgrimage packages you are purchasing from us.
We understand the unique needs and expectations of our pilgrims. We have built our service and programmes around the years of experience and knowledge, gained from specialising in pilgrimages to this Holy Shrine. We are proud to offer an all-encompassing package ensuring a friendly, courteous and comfortable pilgrimage, right from your initial enquiry, through to your journey home.

ALWAYS AVAILABLE FOR OUR PILGRIMS
Pilgrims travelling with us enjoy an organised programme including Masses, walking tours, and excursions. We use English speaking Spiritual Leaders and our resident representatives in Lourdes are always available for you.

INTRODUCTION TO LOURDES
Upon arrival you are invited to an introductory tour which gives an insight into Lourdes, its Domain and the life and times of St Bernadette.

TORCHLIGHT PROCESSIONS, INTERNATIONAL MASS
The programme will normally include participation at The Blessed Sacrament Procession, Blessing of the Sick, Stations of the Cross, the Marian Torchlight Procession and attendance at an International Mass.

THE BATHS AND PERSONAL DEVOTIONS
Our programmes include the opportunity for you to visit the Baths, collect Lourdes water and allows time for your own personal devotions.

MASS
The Tangney Tours Lourdes office will arrange daily Mass in English, including at least one Mass celebrated at the Grotto.

EXCURSIONS
Our optional excursions include a trip to Bartrés, a small village outside of Lourdes where Bernadette lived for part of her life, combined with the lake of Lourdes. Another option is Gavarnie, a wonderful scenic mountain town in the Pyrenees. All trips are accompanied by one of our team.
Pic du Jer
Overlooks Lourdes and can be recognised by its large cross illuminated at night. Take the 100-year-old funicular railway transporting you to the summit, some 1,000m in altitude, in only 6 minutes. Enjoy the fantastic view over Lourdes, Pau, Tarbes and the Pyrenees.

Bartres
The village, where Bernadette spent much of her childhood, is less than three miles from Lourdes and is accessible either by foot or by bus that leaves from St Josephs gate. Alternatively, join one of our excursions.

The Little Lourdes
The Little Lourdes takes visitors into the past, in a miniature world, to discover what life was like for Bernadette in 1858.

La Salle Bernadette - Cinema
Daily screenings of Jean Delannoy’s film about Bernadette’s life (shown in several languages daily).

The Little Train
This excursion covers 4.6 miles (7.5 km), and lasts about 45 minutes. It offers you the chance to see the Cité Mariale, the old quarters, the upper town and its historic buildings.

Lourdes Museum
Discover the history of Lourdes at the time of the Apparitions.

Chateau Fort
A fort has existed on this site since Roman times; the museum contains several exhibitions and is well worth a visit.
We are the only operator of series charter flights direct to Lourdes airport from the UK. We use a combination of airlines to provide the best possible service levels and departure times.

Our regular charter flights mainly depart from London Stansted, direct to Lourdes, on selected Fridays and Mondays from Easter until October. Other dates may be available on request. We also operate charter flights from other UK airports during the main Lourdes pilgrimage season.

**OUR LOURDES CHARTER FLIGHTS INCLUDE:**

- Jet-bridges (where possible) so therefore no steps at UK and Lourdes airports
- All taxes and charges, no supplements to pay
- FREE luggage allowance – bring back some Lourdes water
- In-flight refreshments
Throughout the year we will have some special offers available. For more information on these special offers please visit our website: www.tangney-tours.com or call us freephone on 0800 917 3572.

We are pleased to offer certain dates at discounted prices without reducing the excellent service that we are renowned for. Prices are based on a 3 star hotel such as the Beau Site or similar with breakfast, lunch, dinner, accommodation, flights and Lourdes airport transfers included.

Places are limited and subject to confirmation at the time of booking.

HINTS & TIPS

• The main currency accepted is Euros.
• Please ensure that you have a passport with six months (or more) validity.
• If you require a Visa please ensure that you apply for it well in advance. We will be happy to help with any documents that may need to be provided.
• Lourdes is situated in the foothills of the Pyrenees so the weather can be very changeable, warm in the summer but sometimes rainy. Always pack a warm jumper and a rain coat in the event of showers.
• Meal times in the hotels are: Breakfast - 07.00 to 09.00 Lunch - 12.00 & Dinner - 19.00

Don’t forget, on our charter flights you can bring back as much Lourdes water as you can manage yourself, FREE of charge.
WHAT’S INCLUDED IN THE PRICE?

Lourdes pilgrimages include flights, all taxes, hotel transfers from and to Lourdes airport, full-board accommodation - breakfast, lunch and dinner. You will also have one of our experienced, English speaking guides looking after you throughout your stay.

You will find the package prices are shown within their relevant categories so please select your hotel carefully.

If you would like to enquire about any other hotels, then please contact us with your preferences and we will be delighted to assist you.

LOURDES HOTELS

We are pleased to offer the majority of hotels in Lourdes, however we feature eight of the most popular hotels that our pilgrims have chosen over the years. Having been carefully selected, and working closely with the owners, we are confident of the complete support and service they can offer. Above all they fully comply with all French laws and health and safety regulations.
HOTEL BEAU SITE  ★★★
The Beau Site is a bright and modern hotel and is situated on the banks of the river Gave. The bar and reception are on the ground floor and the air-conditioned restaurant on the first floor. The hotel has two lifts, for ease of access, and is wheelchair friendly.

Hotel Info (63 rooms)
- All rooms have TV
- Air-conditioning in public areas
- Wi-Fi throughout
- Average walking time to St Joseph’s Gate: 8 minutes
- 2 family rooms
- 3 rooms with disabled facilities

HOTEL SAINT-GEORGES  ★★★
The St Georges is a well maintained family run hotel situated on the banks of the river Gave in a quieter part of town. The rooms are comfortable and traditional French and international cuisine are served in the first floor restaurant. Public areas are air-conditioned and there is a lift to all floors. The hotel has a friendly atmosphere and a relaxing bar area.

Hotel Info (52 rooms)
- All rooms have TV
- Hotel Bar
- Air-conditioning in public areas
- Wi-Fi throughout
- Average walking time to St Joseph’s Gate: 8 minutes
- 4 family rooms
- 3 rooms with disabled facilities

HOTEL SAINT SAUVEUR  ★★★
This hotel is situated a minute’s walk to St Joseph’s Gate and is therefore ideally situated for pilgrims who wish to be close to the Domain. A large hotel, with comfortable rooms and air-conditioning throughout, it is located in the busier part of town. The reception area, lounge, restaurant and bar are all situated on the ground floor.

Hotel Info (174 rooms)
- All rooms have TV
- Hotel bar
- Souvenir shop
- Air-conditioning throughout
- Walking time to St Josephs’ Gate: 3 minutes
- 5 rooms with disabled facilities
- Conference room

ALBA HOTEL  ★★★★
This is a very spacious and modern hotel overlooking the river Gave, on the Avenue Paradis, next to the Méditerranée hotel. It provides full access for wheelchairs and has 61 rooms, suitable for the less able pilgrim. It is a popular choice for youth groups and families, with 4/5 bedded rooms available. Traditional French and international food are served in the restaurant and the hotel is air-conditioned throughout.

Hotel Info (237 rooms)
- All rooms have TV
- Souvenir shop
- Wi-Fi throughout
- Walking time to St Josephs’ Gate: 10 minutes
- 61 rooms with disabled facilities
- Garden terrace
- Air-conditioning throughout
HOTEL PADOUE ★★★★
This modern hotel is close to St Joseph’s Gate, making it a popular choice for pilgrims who prefer not to walk too far to the Domain. With air-conditioning throughout, the hotel is fully equipped with all modern aids for disabled pilgrims. On the ground floor you will find the reception and a bar, with a large lounge area.

Hotel Info (155 rooms)
- All rooms have TV
- Wi-Fi throughout
- Air-conditioning throughout
- Average walking time to St Josephs’ Gate: 2 minutes
- Conference room
- 24 rooms with disabled facilities

HOTEL MÉDITERRANÉE ★★★★
A large and very modern hotel, situated on the banks of the river Gave. The reception, spacious public areas, a bar and shop are on the ground floor. All rooms are decorated to a high standard and the entire hotel is air-conditioned. All floors are serviced by two large lifts and there is excellent accessibility for wheelchairs.

Hotel Info (171 rooms)
- All rooms have TV
- Souvenir shop
- Wi-Fi throughout
- Air-conditioning throughout
- Walking time to St Josephs’ Gate: 10 minutes
- 13 rooms with disabled facilities
- Conference / meetings rooms

HOTEL ELISEO ★★★★
This hotel is a large modern property with bright, air-conditioned rooms (some of the largest in Lourdes) which are excellent for those that require more space to move around in. There is a roof top terrace, with panoramic views, and the brightly furnished restaurant serves a varied menu of regional dishes.

Hotel Info (204 rooms)
- All rooms have satellite TV
- Hotel Bar
- Souvenir shop
- Air-conditioning throughout
- Walking time to St Josephs’ Gate: 2 minutes
- Rooms with disabled facilities
- Conference rooms

HOTEL LA SOLITUDE ★★★★
Situated in a busier part of town, near the entrance to the Domain and opposite the St Frai hospital. A large hotel with an open reception area, a bar and a large lounge area. The restaurant is situated downstairs and all public areas, and some bedrooms, are air-conditioned.

Hotel Info (293 rooms)
- All rooms have TV
- Hotel bar
- Souvenir shop
- Air-conditioning in public areas and some bedrooms
- Walking time to St Josephs’ Gate: 4 minutes
- Conference room

HOTEL INFORMATION
Our most popular hotels, listed below, and their location can be viewed on our map.

1. Hotel Beau Site
2. Hotel St Georges
3. Hotel St Sauveur
4. Hotel Mediterranée
5. Hotel Alba
6. Hotel Eliseo
7. Hotel Padoue
8. Hotel La Solitude

The majority of our pilgrims who travel to Lourdes stay four nights or more. This allows them to participate in events in the Domain, as well as giving them the opportunity to visit other places associated with the life and time of Bernadette and the surrounding areas of the Pyrenees.

We are pleased to offer pilgrimages for a variety of durations and throughout the year. Please see our pricing insert for more information, or visit our website.

GET IN TOUCH

Please visit our website for more fantastic destinations and pilgrimages.

www.tangney-tours.com
FACT FILE

TRAVEL INSURANCE

Tangney Tours is pleased to offer a comprehensive travel insurance policy to compliment your pilgrimage. Over the last 40 years we have upgraded and amended our policy to provide the best possible cover for our pilgrims. No matter what age, we can provide cover. Please see our pricing insert for more information on Travel Insurance or visit our website.

EXTRAS / SUPPLEMENTS

Certain pilgrimage dates, such as Easter and the Spring Bank holiday, can differ in price. Furthermore, in addition to Stansted, we also offer flights from other UK airports including Birmingham, Manchester and Edinburgh. Please contact us for details of flights and up to date prices.

Some of the hotels we use which are not detailed in this brochure include: Hotel Gloria, Hotel Notre Dame de France, Hotel St Clair, Hotel Ariane, Hotel Arcades, Hotel Paradis, Hotel Jeanne D’Arc, Hotel Irlande, Hotel Roissy, Hotel Panorama, Hotel Moderne and more.

Please get in touch if there is somewhere else you would like to stay.
FEAST DAYS & HOLY DAYS

Pilgrimages by Air

FEAST OF OUR LADY OF LOURDES

Depart to Lourdes and stay in one of our hotels on full-board accommodation. Whilst in Lourdes you can participate in the torchlight procession, Vigil Mass of the Feast of our Lady of Lourdes at the Grotto, the Angelus on the Feast Day and the Blessed Sacrament procession.

EASTER WEEK IN LOURDES

Easter in Lourdes is full of joy and celebration. Depart from London arriving in Lourdes for your full-board accommodation. You will have the opportunity to celebrate our full pilgrimage programme over this wonderful time in the liturgical year.

FEAST OF THE ASSUMPTION

The Assumption of Mary into heaven is a beautiful feast day and one that Lourdes enjoys celebrating. Departing from a London airport, you will arrive into Lourdes where you will stay in a hotel enjoying full-board accommodation. During your stay you will have the opportunity to follow our full pilgrimage programme, whilst also participating in the festivities on this Holy Day.

All pilgrimages include our pilgrimage prayer book and badge along with full courier service.
FEAST OF THE IMMACULATE CONCEPTION

Our Lady spoke to Bernadette in Lourdes using the words ‘I am the Immaculate Conception’. Join with us in Lourdes to celebrate this holy day. You will be staying full-board in a 3* hotel which is a short walk to the Domain. Whilst in Lourdes you will be able to participate in our full pilgrimage programme.

CHRISTMAS IN LOURDES

This pilgrimage gives you the opportunity to experience Lourdes at this holy time of the year. During your stay in Lourdes you will follow the special Christmas programme which will include Mass at the Grotto, a walking tour of Lourdes, Stations of the Cross, Christmas Eve Midnight Mass and time for quiet personal reflection. Christmas Day lunch will be celebrated in the hotel with all the pilgrims. Price includes return flights between London/ Toulouse, airport transfers, full-board accommodation and free single rooms.

AIR PILGRIMAGE INCLUDES:

Mass at the Grotto, participation in the Mass and procession, Blessing of the Sick and inclusion in the torchlight procession. You may also visit the Baths and join in one of our guided walking tours of Lourdes and the places associated with the life and times of St. Bernadette.

DATES AND INFORMATION

Feast of our Lady of Lourdes:
Takes place on 11th of February. Travel by schedule carrier with a selection of three and four star hotels available.

Easter week in Lourdes:
We have a variety of options to visit Lourdes during the Easter period. Visit our website for up to date information.

Feast of the Assumption:
Takes place on 15th of August. Travel by air with a selection of hotels available on a full-board basis.

Feast of the Immaculate Conception:
This annual feast takes place on 8th of December. Travel by schedule carrier with a selection of hotels available.

Christmas in Lourdes
Join in our special Christmas in Lourdes pilgrimage, travel on scheduled flights and stay as a group a short walk from the Domain. Single room supplements are not charged.

Prices
Please see our pricing insert or visit our website for up to date prices and durations of stays.
Coach Pilgrimages to Lourdes

We have arranged a number of coach pilgrimages throughout the year, at reasonable cost, to coincide with special holy days in Lourdes.

FEAST OF OUR LADY OF LOURDES 🗓️ 🗓️

11th February
Join us to celebrate the wonderful feast day of ‘Our Lady of Lourdes’. You will have two full days in Lourdes, staying in a 3* hotel with full-board accommodation. Whilst in Lourdes you will be able to participate in our full spiritual programme.

Please note that the coach travels through the night on this pilgrimage.

EASTER WEEKEND IN LOURDES 🗓️ 🗓️

Easter in Lourdes is full of joy and celebration. Depart from Westminster Cathedral in the morning for the ferry crossing to Calais and onward overnight coach journey. Arrive in Lourdes, early the next morning, for two days with full-board accommodation. You will have the opportunity to participate in our full spiritual programme over this wonderful time in the liturgical year. We have included an excellent, high-quality, coach supplier together with a great 3* hotel in Lourdes. You will have the services of one of our local guides throughout the pilgrimage.
**FEAST OF THE ASSUMPTION 🕉️**

**15th August**

The assumption of Mary into heaven is a beautiful feast day and a time of great celebration in Lourdes. Depart from Westminster Cathedral in the morning for the ferry crossing to Calais and onward overnight coach journey. Arrive in Lourdes, early the next morning, for three days with full-board accommodation in a 3* hotel. Whilst in Lourdes you will participate in a full spiritual programme.

Please note that the coaches travel through the night on these pilgrimages.

**FEAST OF THE IMMACULATE CONCEPTION 🕉️**

**8th December**

Our Lady spoke to Bernadette in Lourdes using the words ‘I am the Immaculate Conception’. Depart from Westminster Cathedral in the morning for the ferry crossing to Calais and onward overnight coach journey. Arrive in Lourdes, early the next morning, for two days with full-board accommodation in a 3* hotel. Whilst in Lourdes you will participate in a full spiritual programme.

**COACH PILGRIMAGES INCLUDES:**

- Luxury air-conditioned coaches
- Courier and/or Spiritual Leader
- Regular comfort stops
- Full spiritual programme with prayer book and badge
- Departure from Westminster Cathedral.
- Dover – Calais ferry crossing with P & O Ferries

**DATES AND PRICES**

Please see our pricing insert or website for up to date departures and prices.

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**GET IN TOUCH**

Please visit our website for more fantastic destinations and pilgrimages.

www.tangney-tours.com
LISIUEX & NEVERS
COACH PILGRIMAGES
AUGUST LISIEUX RETREAT 🗓️ 🌞

4 Nights

Our popular August Lisieux Retreat departs Westminster Cathedral on the Monday arriving in Lisieux for dinner. A full spiritual programme will be offered, based on the teachings of St Thérèse and her ‘Little Way’ of spiritual childhood. Excursions will include a visit to the birthplace of Saint Thérèse in Alencon, her family home and the Carmel where her remains were transferred to in 1923. We then return to Westminster on the Friday evening.

RETREAT TO LISIEUX INCLUDES:

- Luxury air-conditioned coach throughout
- Channel crossings with P & O Ferries
- Spiritual leader
- Full-board accommodation

DATES AND PRICES

Please see our pricing insert or website for up to date departures and prices.

NEVERS COACH PILGRIMAGES

Parish & Large Groups

Departing from a place of your choice in the morning, travel to Dover for a crossing with P&O Ferries to Calais. We then journey through France, with stops en route, arriving in time for an evening meal and two nights’ accommodation in Nevers. You will have the opportunity to celebrate Mass in the convent where Bernadette was a novice, as well as venerating her body. The 3* hotel is a short walk from the convent. Depart after breakfast and travel to Calais for an early evening ferry and return to the UK. Contact us to tailor this tour to your requirements!

Tangney Tours can also provide coach pilgrimages throughout France and Europe for your parish or group at a competitive price, contact us on 0800 917 3572 for more details.
Diocesan, Parish and Group Pilgrimages

Tangney Tours is officially appointed by the majority of Archdiocese, Diocese and other organisations to co-ordinate their annual pilgrimages to Lourdes. We will fly from the group’s chosen airport directly to Lourdes.

We also specialise in arranging pilgrimages for groups throughout the year. We depart from several UK airports, mainly from Stansted, with direct flights to Lourdes. Our dedicated team will liaise with your group leader and will tailor a pilgrimage to your requirements. We will work with you to find suitable dates and accommodation for your group.

Our own charter flights are very flexible and accommodating for all pilgrims. We can provide you with lift coaches, if required, and you can rest assured that a personal service is guaranteed throughout. Every detail of your itinerary can be organised in advance, from Mass venues and timings, to excursions and other events. If you are thinking of taking a large group or parish to Lourdes, make sure you book your group well in advance. Please contact the office on our freephone number 0800 917 3572 for more information.

INFORMATION

Tangney Tours has welcomed thousands of pilgrims, from various dioceses and groups from around the country, to Lourdes. Groups travel with us by air, coach and rail throughout the year.

GET IN TOUCH

PLEASE VISIT OUR WEBSITE FOR MORE FANTASTIC DESTINATIONS AND PILGRIMAGES

www.tangney-tours.com
THE HOLY LAND
A pilgrimage to the Holy Land will afford you the opportunity to bring to life the stories that we have all read or heard about. The Church of the Nativity, Cana and Mount Olives are just a few places we will visit.

Tangney Tours’ philosophy is to support the Christians of the Holy Land and ensure that when we travel with our groups we only use the services of Christian guides, hotels, coach drivers etc. There are exceptions to this in places like Galilee where we use Jewish accommodation as that is all there is; however we fully support the Christian community when we can. Our local Tangney Tours representatives will guide you through Jerusalem, Bethlehem and other places. You can rest assured that safety is paramount and we assure you that it will be an experience you will never forget.

Whilst journeying highlights include:

**NATIVITY CHURCH**
The church structure is built over the cave that marks the birthplace of Jesus and is one of the oldest operating churches in the world.

**PATER NOSTER CHURCH**
Named after the ‘Our Father’ (Latin: Pater Noster) the church stands upon the traditional site in Jerusalem where Jesus taught his disciples the Lord’s Prayer.

**CANA**
Cana marks an important part of Jesus’ life as it was the site of his first of many miracles. Here we visit the place where Jesus turned the water into wine.

**MOUNT OF OLIVES**
A place often mentioned in the Old Testament and more often in the New Testament, Jesus spent time on the mount teaching and prophesying to his disciples.

**CHURCH OF BEATITUDES**
The location of Jesus’ most famous sermon, where he spoke to his followers about how they should lead their lives. This is still a key teaching for Christians today.

**GOLGOTHA & VIA DOLOROSA ‘THE WAY OF SUFFERING’**
Walk the steps Jesus walked to Golgotha. This path is where many people say they feel closest to the story of Jesus’ final moments, before his death on the cross.

**OUR TOURS MAY ALSO INCLUDE VISITS TO**
St Peter in Gallicantu, the old city of Jerusalem, the Dead Sea, Jericho, Church of the Annunciation, Tiberias, Sea of Galilee, Capernaum, Mount Tabor, the Garden of Gethsemane and the Church of the Holy Sepulchre.

Tangney Tours operates many pilgrimages to the Holy Land with individuals or groups. Recent conflicts have not deterred visits to this Holy place and over the last few years it has become the primary destination for many pilgrims.

The best time of year to visit the Holy Land is April to May and September to November. The weather in Spring and Autumn is mild, sites are less crowded and generally prices are lower outside religious holidays like Passover and Easter.

Contact us now to organise your pilgrimage.
Tangney Tours offers a number of different itineraries for groups. Here is an example of a typical one that our groups will follow, however this may be subject to change.

Fly direct to Tel Aviv from London and meet your guide for transfer by luxury air conditioned coach to Jerusalem.

In Jerusalem we will visit the Mount of Olives, the Pater Noster Church and follow the Palm Sunday route, visiting the chapel of Dominus Flevit and the Garden of Gethsemane.

We include a tour of the Old City of Jerusalem and a walk along the Via Dolorosa, starting with the first station at the Ecce Homo and the Chapel of Flagellation, and ending with the last station in the Church of the Holy Sepulchre.

We then leave Jerusalem for Bethlehem. Whilst in Bethlehem we will visit the Nativity Church, the birth place of Christ. There will be time available for you to explore and shop in the local area.

We continue our pilgrimage to Tiberias, stopping en route at the Dead Sea. We travel along the Jordan Valley where among the many historical sites is the Church of the Annunciation in Nazareth. After Nazareth we will spend time in Capernaum and the Sea of Galilee. Our last stay will be in Tiberias. On the final day we transfer to Ben Gurion airport for our return flight to the UK, stopping on the way to visit Mount Carmel.

GET IN TOUCH

PLEASE VISIT OUR WEBSITE FOR MORE FANTASTIC DESTINATIONS AND PILGRIMAGES

www.tangney-tours.com
Pilgrimages in the Holy Land

OUR PILGRIMAGE ITINERARY

During our fantastic 7 night pilgrimages we will visit various religious sites including the Church of the Holy Sepulchre, the site of the birth of Christ. We will walk along the Via Dolorosa in Jerusalem and enjoy a boat trip on the Sea of Galilee. Our pilgrimages are led by official Christian guides, throughout.

We are pleased to offer to our individual pilgrims two popular options:

A SPRING HOLY LAND PILGRIMAGE
AN AUTUMN HOLY LAND PILGRIMAGE

In offering pilgrimages to the Holy Land it is our intention to support the Christians in Palestine and Israel by using, when and wherever possible, hotels, hostels and guest houses which are owned by Christians. Tangney Tours is pleased to work with a number of 3 star (or better) hotels inside the city walls of Jerusalem, the centre of Bethlehem and by the Sea of Galilee. Please note that accommodation will be confirmed closer to departure date.

We are also offer pilgrimages to a large number of other groups, including the Catenians, the Knights of the Holy Sepulchre, the Archdiocese of Westminster and many more from around the UK. Please contact us for more information, visit our website or why not lead a group yourself?

Both these pilgrimages include:

- All taxes and service charges
- Accompanied by an English speaking guide, throughout
- Spiritual Leader
- Half board accommodation (unless listed otherwise)
- Full pilgrimage itinerary, including all transfers and coach travel
- Porterage, as well as tips for the guide and driver.

DATES AND PRICES

Please see our pricing insert or website for up to date departures and prices.

These are Tangney Tours pilgrimages for individuals, however, we are also offer pilgrimages to a large number of other groups, including the Catenians, the Knights of the Holy Sepulchre, the Archdiocese of Westminster and many more from around the UK. Please contact us for more information, visit our website or why not lead a group yourself?
PORTUGAL & SPAIN PILGRIMAGES
On the 13th May 1917 Our Lady appeared to three little shepherds while they were watching over their flocks at a place called Cova da Iria in the rocky and unproductive area of central Portugal, now known the world over as Fatima. The three children, Lucia de Jesus (10), her cousins Francisco Marto (8) and his sister Jacinta Marto (7) had already been prepared for the arrival of Our Lady by the visit of an Angel during the spring, summer and autumn of 1916.

The Angel of Peace (or Angel of Portugal), as the Angel is now called, gave an urgent request for continued prayer and this was later re-enforced by Our Lady’s insistence for greater devotion to the Rosary. Many pilgrims from all over the world, sometimes up to one million at a time, make the pilgrimage to Fatima on the 12th and 13th of the months of May to October to pray to Our Lady of Fatima.

WE OFFER PILGRIMAGES TO FATIMA

May, June, September and October

• Flights from London to Lisbon/Porto
• Transfer from Lisbon/Porto to Fatima
• Full courier service and Spiritual Leader
• Full-board accommodation
• Prayer book and badge

In Fatima there will be a daily programme which may include the following:

• Walking tour of the Sanctuary with visits to the Chapel of Apparitions, the Rosary Basilica and the new Basilica of the Most Holy Trinity.
• Concelebrated Mass at the Chapel of Apparitions and participation in all the ceremonies, including the daily 9.30 pm International Rosary and torchlight procession.
• International Mass on the 13th and the Adieu to Our Lady with the waving of white handkerchiefs, a tradition at the closing of the ceremonies.
• Visit to Fatima parish church, Valinhos, Cabesco and the village of Ajustrel to see the homes of the children.
• There will be lots of free time throughout the pilgrimage for personal devotions and shopping.

This pilgrimage is also available for groups of 20+, on any date throughout the year, to suit your personal requirements - please contact us for details.

HOTELS, DATES AND PRICES

The hotels we are using are located a short walk from the sanctuary.

4 night pilgrimages 6 night pilgrimages
11th – 15th May 11th – 17th September
11th – 15th June
11th – 15th October

Catolica Hotel
This hotel is centrally positioned in the heart of the town and only a 3 minute walk to the Shrine of Our Lady of Fatima. It has a restaurant serving traditional Portuguese cuisine and other European dishes. All en-suite rooms are neatly decorated and furnished in a modern style. For added comfort all rooms are equipped with TV, hair dryer and air-conditioning.

Steyler Fatima Hotel
This hotel is newly refurbished and is situated near the centre of the town just 2 minutes walk to the Sanctuary. The bedrooms are comfortable and all have en-suite facilities to suit all your needs. All public spaces are air-conditioned including the dining room which serves traditional Portuguese cuisine and other European dishes. The hotel also has its own chapel which is available to guests and provides a space for quiet worship outside of the busier Sanctuary chapels.

FOR MORE INFORMATION
Please see our pricing insert or website for up to date departures and prices.
Santiago de Compostela

Santiago de Compostela is the capital of northwest Spain’s Galicia region. It’s known as the culmination of the Camino de Santiago pilgrimage route, and the alleged burial site of the biblical apostle St. James.

His remains, reputedly, lie within the Cathedral de Santiago de Compostela. Consecrated in 1211, its elaborately carved stone facades open onto grand plazas within the medieval walls of the old town. The old town is set around the Cathedral and is designated a UNESCO world heritage site.

LOURDES, BURGOS, SANTIAGO DE COMPOSTELA & FATIMA

Summer Pilgrimage

We travel to Lourdes by air and spend our first three nights accommodation here, participating in our regular pilgrimage programme. We then depart Lourdes by luxury coach for Santiago stopping en route in the beautiful city of Burgos for one night. Whilst here we will visit the wonderful cathedral where we will celebrate Mass. We leave Burgos and our pilgrimage continues to Santiago, the burial place of St. James and the final destination of thousands of pilgrims walking the Path of St. James. The old town is set around the Cathedral and is designated a UNESCO world heritage site. We will stay here for two nights before leaving for Fatima.

The pilgrimage then moves onto Fatima where we stay for three nights accommodation. Here we will follow our traditional pilgrimage programme for the feast days. At the end of our pilgrimage we will then depart Lisbon for the UK.

The pilgrimage route may vary, please see our website or pricing insert for more details.

It is also available for groups of 20+, on any date throughout the year, to suit your personal requirements - please contact us for details.

GET IN TOUCH

PLEASE VISIT OUR WEBSITE FOR MORE FANTASTIC DESTINATIONS AND PILGRIMAGES

www.tangney-tours.com
ITALY

INDEPENDENT ROME
ALL YEAR ROUND

We are pleased to offer tours to Rome for individuals, or small groups of friends, who wish to enjoy a pilgrimage with a spirit of independence.

OUR PILGRIMAGES INCLUDE:

- Bed & Breakfast accommodation
- Airport transfers in Rome (based on minimum of 2 passengers, or a surcharge may apply)
- Welcome meeting with our Rome representative
- Tickets for the Wednesday audience with the Holy Father (subject to his schedule and pilgrimage dates)

Pilgrimages are available by direct flight to Rome from most major UK airports. You can also book extra excursions with our local representative.

0800 917 3572 | www.tangney-tours.com
Pilgrimages in Italy

**ROME PILGRIMAGE**

4 nights

An organised pilgrimage for individuals to Rome. Travel with us and follow both a spiritual and cultural programme. Staying close to the Vatican, we will visit St Peter’s Square and other historic and religious sites. Also included are tickets for the Papal Audience on the Wednesday morning (subject to his schedule and pilgrimage dates). The accommodation is on a bed and breakfast basis and gives pilgrims the chance to explore the local area at their leisure. You will also have the opportunity to book extra excursions with our representative in Rome.

*Flights from around the UK.*

**ROME, SAN GIOVANNI & ASSISI**

7 nights

Fly from London to Rome airport and transfer to the hotel for 3 nights. Whilst in Rome there will be a walking tour and visits to historic and religious sites. Tickets will be available for the Papal Audience (subject to his schedule and pilgrimage dates). We will then transfer to San Giovanni for 2 nights, with a stop along the way. In San Giovanni we will visit the shrine of Padre Pio. We then transfer to Assisi for 2 nights, with a stop at Lanciano on the journey. In Assisi we will visit the cathedrals of St Francis and St Clare. This tour also includes a full spiritual programme.

**OUR PILGRIMAGES INCLUDE:**

- Accommodation
- Airport transfers in Italy
- Welcome meeting with our Courier or Spiritual Leader
- Tickets for the Wednesday audience with the Holy Father (subject to his schedule and pilgrimage dates)

**Rome Pilgrimage:**

Rome pilgrimages are available for individuals or groups throughout the year.

**Rome, San Giovanni & Assisi:**

Join our Autumn pilgrimage visiting the Shrines of Italy.

Pilgrimages are available by direct flight to Rome from most major UK airports. You can also book extra excursions with our local representative.

**FOR MORE INFORMATION**

Please see our pricing insert or website for up to date departures and prices.

We are pleased to offer a group leader a specifically tailored pilgrimage itinerary, on request.
OTHER PILGRIMAGE DESTINATIONS

POLAND

Poland is the much loved homeland of Saint John Paul ll. Krakow is the ancient capital of Poland known for its beauty, historical monuments and role in the life of Saint John Paul ll. Famous landmarks include the Wawel Cathedral, St. Mary’s Basilica and the largest medieval square in Europe.

A superb all year round destination with warm summers and snowy winters. Flights are available from many UK airports. Krakow is our key destination and our hotels centrally situated, only a short walk from the fantastic main square. Prices will vary depending on the final itinerary. You can be sure that whatever you choose, you will have a great pilgrimage for a very reasonable cost.

MEDJUGORJE

The main message of Medjugorje is peace. Since 24 June, 1981 Mary is said to have been appearing to several villagers and it is believed that she still visits them today. Medjugorje is situated approximately 15 miles south-west of Mostar and close to the Croatian border. We will visit Apparition Hill, the site of the first apparition. St James’s parish Church, consecrated in 1969, is the focus of worship and prayer for both the local parish and visiting pilgrims.

A marble statue of the Queen of Peace is erected outside the church as a reminder of the message of Medjugorje.

Cross Mountain is a 520 metre high hill above Medjugorje. On the 15th of March 1934, the local parishioners constructed a cross 8.56m high, built in remembrance of the 1900 years since the death of Jesus. Relics received from Rome are embedded in the cross bar.
KNOCK
Knock is a small town situated in Co. Mayo, in the West of Ireland. Our Lady and St Joseph appeared here to poor locals in August 1879. More than one and a half million pilgrims come to Knock every year. Nearby places to visit include Croagh Patrick, visible from Knock on a clear day, rising to 2,500 feet above sea level. A place of pilgrimage for 5,000 years, St Patrick fasted on the peak for 40 days and 40 nights in 441 AD. At the base of Croagh Patrick is a beautiful memorial to those who left Ireland in “Coffin ships” for America during the years of famine.

It is possible to fly to Knock airport or you can combine Knock with a tour including Dublin. This pilgrimage is available any time of year for groups of 20 or more.

JORDAN
The area of the Holy Land, on the eastern side of the river Jordan, is a country steeped in spiritual and historical heritage. In Jordan, it is said, that God frequently appeared and encountered humankind in the form of a whirlwind, a cloud of light or dust, an angel or a voice speaking with the prophets. Today, pilgrims travel to Jordan to visit the religious and historical sights and to once again bring the bible alive.

We can often add a few extra days to one of our Holy Land pilgrimages for those who wish to visit such places as Petra, Madaba and Amman. There are direct flights from Amman to London.

CYPRUS
An amazing island with contrasts of beautiful beaches and stunning mountains. The birth place of Aphrodite and final resting place of Lazarus, it is a wonderful place to visit.

Cyprus is the land of St Paul and Barnabas who first travelled there in their quest to promote the word of God to the Gentiles. Let us organise an unforgettable trip to Cyprus for your group, so that you can appreciate and enjoy its splendours.
LITHUANIA

Just north of the city of Šiauliai, in Northern Lithuania, the Hill of Crosses is a pilgrimage site with a collection of over 200,000 wooden crosses. The crosses are thought to have first started appearing after the 1831 uprising against Russian ruling. Relatives, with no bodies to bury, erected crosses and crucifixes on the hill.

Vilnius, the capital city, and Šiluva also have plenty to offer drawing hundreds of thousands of pilgrims every year.
YOUR CONTRACT IS WITH TANGNEY TOURS LTD

The booking conditions, information and terms in this literature form the basis of our contract with you, the consumer. In these booking conditions, “you” and “your” mean you or any of them, as applicable (including anyone who is added or substituted at a later date). “We,” “us” and “our” means Tangney Tours Ltd. “Party leader” means the person who makes the booking.

OUR TOUR PRICES

We offer our tours at realistic prices, which include all the facilities necessary for you to complete your journey in comfort and without the need to pay extra costs (except where stated). The choice of hotel accommodation is crucial to the enjoyment of any tour. Our choice of hotels is based on years of experience and a commitment to fulfill our responsibility to our clients in this vital aspect of a tour. The published prices are fully inclusive of transportation (except where shown otherwise), known taxes at the time of booking, and are priced on a realistic exchange rate at the time of going to press.

We invite you to consult us about any aspect of our tour programme and to compare our offer with those of other operators.

TO MAKE A BOOKING

To make a booking we require a deposit (as per the details listed on the booking form). To this add your insurance premium (where insurance is required) and return with completed booking form.

CONFIRMATION

Our confirmation of a booking is the invoice sent to the party leader or your travel agent showing what is booked on your behalf. Please check your confirmation invoice, ticket and anything else you receive in relation to your booking as soon as you receive it. Contact us immediately if any information appears to be incorrect or incomplete. It may be possible to make changes later.

We regret that we cannot accept any liability if we are not notified of any inaccuracy (for which we are responsible) in any document within 16 days of it being sent to the party leader or your travel agent. We will endeavour to rectify any inaccuracies not notified to us outside this time limit but you will be required to meet any costs involved in doing so.

PAYMENT

Once you have received your confirmation of booking, the balance of payment due must be sent to us two months prior to departure. If a booking is made within two months of departure, full payment must be made on receipt by the party leader of the confirmation invoice. This date is shown on the confirmation invoice. Remittances are not accepted and we do not receive all payments due (including any surcharge where applicable) in full and on time, we are entitled to assume that you wish to cancel your tour. In this case, we will refund all deposits paid or due at that date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation charges shown under “Cancellation By You” below depending on the date we reasonably treat your booking as cancelled.

The party leader (who must be at least 18) is responsible for all those named on the booking and for making all payments due to us. All correspondence will be sent to the party leader at the address on the booking form or to your travel agent.

YOUR CONTRACT

A binding contract between us comes into existence when we despatch our confirmation invoice to the party leader or your travel agent. We both agree that English Law applies to your contract and to any dispute, claim or other matter of any description which arises between us (except as set out below). We both also agree that any dispute, claim or other matter of any description (whether or not involving any personal injury) arising between us which cannot be settled directly or through the AITO dispute settlement service shall be dealt with by the Courts of England and Wales only unless you live in Scotland or Northern Ireland. In this case, proceedings must either be brought in the Courts of your home country or those of the party to the dispute. If the proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and any dispute, claim or other matter of any description which arises between us governed by the law of Scotland/Northern Ireland as applicable (but if possible we will refer you to your doctor. Any certificates you may have should be taken with you along with your medication and should be carried in your hand luggage.

PASSPORTS AND VISAS

British citizens require a British passport, and visas where indicated. Requirements may change and you must check the up to date position in good time before departure. For further information please phone 0300 222 0000 or visit www.gov.uk/ passport-advice-line. A full British passport presently takes approximately 2 to 6 weeks to obtain, if possible. We regret that if you have not yet got a passport, you should apply for at least one 6 weeks before your tour. The UK Passport Service has to confirm your identity before issuing your first passport and will ask you to sign an interview in order to do this. If you are not a British citizen or hold a non British passport, you must check passport and visa requirements with the embassy or consulate of the country(ies) to or through which you are intending to travel. It is the party leader’s responsibility to ensure that all members of the party are in possession of all necessary travel and health documents before departure. All costs incurred in obtaining such documentation must be paid by you. We regret we cannot accept any liability if you are refused entry into any country due to your failure to carry all required documentation. If failure to have any necessary travel or other documents results in fines, surcharges or other financial penalties incurred on you, we will be responsible for reimbursing you accordingly.

FOREIGN OFFICE ADVICE

The Foreign and Commonwealth Office publishes regularly updated travel information on its website www.fco.gov.uk/knowbeforeyougo which you are recommended to consult before booking and in good time before departure.

CHANGES TO PROGRAMME

We reserve the right to make changes to the tour programmes and conditions in our brochure before we enter into our contract with you. Any significant change made to a tour programme or condition will be advised to you at the time of booking or as soon as practically possible after we become aware of any change. Most changes are minor. Occasionally we have to make a “significant change”. Significant changes are likely to include the following changes when made before departure; a change of accommodation to that of a lower standard (taking account of the local star rating and our price categories) for the whole or a major part of the time you are away; a change of outward or return departure time of 1 or 2 hours, a change of UK departure point to one which is substantially more expensive or inconvenient for you (except as between London airports Heathrow, Gatwick, Stansted and Luton) and a significant change in the price charged to you, for more major destination substantially altogether.

We undertake not to cancel your tour once you have received your confirmation and booking from us unless (1) the minimum number of persons enrolled on a tour by 28 days before departure is not sufficient for us to operate it or (2) we have to do so as a result of force majeure (see below). If we have to make a significant change or cancel, we will tell you or your travel agent as soon as possible. If there is time to do so before departure, we will offer you the choice of the following options:

(a) (for significant changes) accepting the changed arrangements;
(b) purchasing an alternative tour from us, of a similar standard to that originally booked if available. You must pay the applicable price of the alternative tour. This will mean your paying more if it is more expensive or receiving a refund of the difference if it is less expensive;
(c) cancelling or accepting the cancellation in which case you will be advised of your first right to a quick refund of all monies you have paid to us. Please note, the above options are not available where any change made is not a significant one. A change of flight time of less than 12 hours, airline (except as specified under “Flights”), London airport to another London airport, type of aircraft (if advised), destination airport or accommodation at a non British star rating or a similar category as defined by the local star rating or our price categories will all be treated as minor changes. If we have to make a significant change or cancel, we
will, if appropriate, pay you reasonable compensation depending on the circumstances and when the significant change or cancellation is notified to you or your travel agent subject to the following exceptions. Compensation in the form of a refund as detailed above will only be payable if failure to comply with any of these booking conditions entitles you to cancel (such as paying on time) or where a change is a minor one / not significant. If you reject a substitute, your offer may be accepted as advertised we will offer alternative arrangements for you to complete your stay at the destination and where appropriate a refund for any difference in the services supplied and those contracted for if this is not possible or for good reason you do not accept the alternative you will be informed at the earliest opportunity and we will arrange for equivalent transport back to the departure point of your tour in the United Kingdom.

FORCE MAJEURE

Except where otherwise expressly stated in these booking conditions we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract is affected by any act of God. In the unlikely event as advertised we will offer alternative arrangements for you to complete your stay at the destination and where appropriate a refund for any difference in the services supplied and those contracted for if this is not possible or for good reason you do not accept the alternative you will be informed at the earliest opportunity and we will arrange for equivalent transport back to the departure point of your tour in the United Kingdom.

TRAVEL DELAYS

The airlines, both scheduled and charter; coach, companies, transport or service we contract for our clients are all of good repute. However in the unlikely event of a delay, howsoever caused, we cannot be held liable for any costs incurred or inconvenience suffered. We will always do our best to assist with passenger comfort if a delay occurs. We do not own any aircraft, coaches, ferries or trains. Any airline concerned may provide compensation depending on the length of the delay.

FLIGHTS

In accordance with EU Directive (EC) No 2111/2005 Article 9, we are required to bring to your attention the existence of a “Community list” which contains details of airlines that are subject to an operating ban within the EU. The Community list is available for inspection. In addition, we are required to advise you if at the time of booking (or the actual carrier’s name is not known, the likely carrier(s) that will operate your flight(s) at the time of booking. Where you are only able to inform you of the likely carrier(s) at the time of booking, we will inform you of the identity of the actual carrier(s) as soon as we become aware of this. Any change to the operating carrier(s) after your booking has been confirmed will be notified to you as soon as possible. If the carrier with whom you have a confirmed reservation becomes subject to an operating ban as a result of which we are unable to offer you a suitable alternative the provisions of “Changes To Programme” above will apply. The flight times shown in our brochure, on our website and on your confirmation invoice are for guidance only and are subject to alteration and confirmation. Flight times are outside our control. They are set by airlines and are subject to various factors including air traffic control restrictions, weather conditions, potential technical problems and the ability of passengers to check-in on time. Specific instructions concerning departure and travel arrangements will be sent with your air or other travel tickets approximately 2 weeks before departure. You must confirm any air tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after tickets have been despatched - we will contact you in writing if this occurs. Any change in the identity of the carrier, flight times, and/or aircraft type (if advised) will not entitle you to cancel or change to other arrangements without paying our normal charges except where specified in these conditions.

CONDITIONS OF SUPPLIERS

The services we provide as part of our arrangements are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions. Some of these terms and conditions may affect the supplier’s liabilities to you, usually in accordance with the applicable International Conventions. Copies of the relevant parts of such conditions and the applicable conventions are available on request from ourselves or the supplier concerned.

COMPLAINTS

If you have a complaint about any of the services provided to you please immediately inform our local representative and we will take prompt action to rectify matters. If you feel a dispute is not satisfactorily resolved, you must get full details from your local representative and the supplier concerned at the time and write to us giving full details of your complaint within 28 days of the return date of the tour. For all complaints and claims which do not involve death, personal injury or illness, we regret we cannot accept liability if you fail to notify the complaint or claim entirely in accordance with this clause. If we cannot reach amicable resolution, AITO offers an independent low cost dispute settlement scheme. Details available from us or AITO on request.

CANCELLATION BY YOU

A cancellation by you will affect on the date we receive this notice of the cancellation of the whole booking requires notification by the party leader. We will apply the following scale of cancellation charges based on the price paid at the time written notice is received and where applicable, is expressed as a percentage of the total cost excluding any insurance premiums and amendment charges which are non-refundable in the event of cancellation.

<table>
<thead>
<tr>
<th>Period Charge</th>
<th>Up to 56 days:</th>
<th>56 - 29 days:</th>
<th>28 - 15 days:</th>
<th>14 days or less:</th>
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<tr>
<td></td>
<td>loss of Deposit</td>
<td>50% of the cost (or Deposit)</td>
<td>80% of the cost</td>
<td>100% of the cost</td>
</tr>
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Outline details of insurance cover arranged by Tangney Tours which includes cancellation cover are shown in our brochure and on our website.

SPECIAL NOTICE

We reserve the right to ask any passenger who behaves inappropriately to leave any of our tours. We cannot guarantee in these circumstances to organise the passenger’s return to their joining point. We reserve the right to ask any passenger who behaves inappropriately to leave any of our tours. We cannot guarantee in these circumstances to organise the passenger’s return to their joining point. We reserve the right to ask any passenger who behaves inappropriately to leave any of our tours.

CHANGE OF DATE OR PERSON

You may transfer your reservation to another tour provided you notify us in writing no less than 90 days prior to your departure, subject to payment of the price of the applicable tour. You may transfer your reservation to another person only at the time you inform us of your decision not to travel, the substitute person complies with the conditions applicable to the booking and the transfer request is made no later than 10 days before departure. An administration fee, not exceeding £50, may be made by Tangney Tours plus any airline or other supplier charges. All other changes are at our discretion and Tangney Tours may require payment of an administration charge and the relevant supplier’s charges, where applicable.

REVISION OF TOUR PRICE AND CURRENCY

Our published prices are based on contracted air fares, hotel and transportation costs, existing airport taxes and current VAT rates in the countries concerned. All costs and charges are shown in our Booking Leaflet. Currency conversion rates were obtained on October 2019 and based on the following €1.10 = £1.00, $1.25 = £1.00.

PRICE PROTECTION

We reserve the right to make changes to and correct errors in advertised tour details and/or promotional material as price guarantees are not provided. We will advise you of any error of which we become aware. We will only provide a refund of all monies you have paid to us (except for any insurance premiums and amendment charges) or alternatively purchase another holiday from us as referred to in “Changes To Programme”. You have 14 days from the issue date printed on the surcharge invoice to tell us you want to cancel or purchase another tour where applicable. If you fail to do so, we are entitled to assume you will pay the surcharge. Any surcharge must be paid with the balance of the cost of your booking. All refunds will be paid during this period either.

Passengers booking travel only do not have the protection of this price protection and must pay the full amount of the surcharge.

Note: All information published in our literature is published in good faith and believed to be correct at the time of publication and liability can be accepted for any errors or omissions. All prices to be confirmed by Tangney Tours on booking.

OUR LIABILITY TO YOU

(1) We promise to make sure that the tour arrangements we have agreed to make, provide or perform as part of our contract with you are made, performed or provided with reasonable skill and care. This means that, subject to these booking conditions, we will accept responsibility if, for example, you suffer death or personal injury or your contractual arrangements are not provided as promised or prove deficient as a result of the fault of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing your contracted tour arrangements. Please note, it is your responsibility to show that reasonable skill and care has not been used if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or fail to do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers).

(2) We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description (whether or not foreseeable) which results from any of the following:

- the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party/ies, or the act(s) and/or omission(s) of a third party not connected with the provision of your tour and which were unforeseeable or unavoidable or
generally defined as a “force majeure”.

(3) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, additional services which your hotel or any other supplier agrees to provide for you where the services or facilities are not advertised by us and we have not agreed to arrange them as part of our contract. In addition, regardless of any wording used by us in our brochure or elsewhere, we only promise to use reasonable skill and care to ensure we do not have any greater or different liability to you.

(4) The promises we make to you about the services we have agreed to provide or arrange as part of our contract are those set out in the brochure or website of the country in which your claim or complaint occurred - will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as having been properly provided.

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Outline details of insurance cover arranged by Tangney Tours which includes cancellation cover are shown in our brochure and on our website.

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GENERAL INFORMATION

BELOW IS SOME GENERAL INFORMATION FOR YOU TO CONSIDER. BUT PLEASE READ OUR BOOKING CONDITIONS CAREFULLY – THEY ARE IMPORTANT

Charter Flights
Our charter flights are direct to Lourdes airport. Flying time from London Stansted is about 90 minutes. Our staff will assist you in departing to Lourdes where you will be met by our local tour representatives. Our flight includes a free baggage allowance, on board refreshments and transfers to the center of Lourdes.

Scheduled Flights
These operate from various UK airports for all our pilgrimage destinations. We can book these flights for you and arrange a transfer to join our pilgrimages. All airlines offer a full service to passengers with reduced mobility. Most airlines offer pay on board catering.

Special Requirements
We welcome all Pilgrims. To ensure the support you require is available please include full details of disabilities and clearly explain any special help, assistance or room requirements that may be needed. It is imperative that we are told of all requirements. We cannot accept wheelchair passengers or passengers requiring assistance without an able bodied helper and without being advised at the time of booking. Wheelchairs not pre-advised may be refused. If you are planning on bringing an electric mobility aid please ask Tangney Tours for advice.

Special Diets
We are able to request special diets from hotels if advised in advance. European hotels are not renowned for offering good vegetarian selections. Special medical diets will not be guaranteed unless pre-booked. Some of our destinations are less used to catering for certain requirements than others. For gluten free diets we recommend you provide your own bread where possible.

Guide Dogs & Assistance Dogs
For Lourdes we are pleased to be able to welcome guide/assistance dogs and where possible will carry such dogs in the cabin of the aircraft. One month’s notice is usually required, please contact us for further details.

Hotels & Accommodation
Accommodation is usually based on shared rooms. For large groups we will arrange for passengers to share with the same sex and, as far as possible, age group. If we are unable to do this we will accommodate you in a single room and reserve the right to make an additional charge of up to the quoted single room supplement. A single room supplement is for a single room and not necessarily single occupancy of a twin or double room. Single rooms are of limited availability.

Travel Documentation
All your travel documents will be sent approximately 2 weeks before your departure and include badge and luggage labels.

Child Discounts
We are able to offer certain discounts to younger pilgrims. Please contact our team to confirm the discounts available at the time of booking.

Travel Insurance
Travel insurance is compulsory. We have arranged an excellent policy for all our pilgrims with Global Travel Insurance Services Ltd. For price information please visit our website: www.tangney-tours.com/travel-insurance or contact our office.

If you have your own insurance we will need to receive details of that policy prior to departure.

European Health Insurance Card (EHIC) – if still applicable
In the event that you become hospitalised in EU countries the EHIC may cover part of the cost and may reduce the health section of the insurance policy excess to nil. This is not travel insurance. Contact us for more information.

Please visit our website for our latest terms and conditions.